

**REQUEST FOR PROPOSALS  
FOR SECURITY CAMERA, NETWORK VIDEO RECORDING AND ACCESS CONTROL SYSTEM UPGRADE PROJECT  
FOR HAWAII CONVENTION CENTER**

**New questions at the end of the list**

ITEM NO.	OWNER ACTION BY	BIDDER REQUESTING INFORMATION	DATE OF QUESTION / RESPONSE	QUESTION / RESPONSE	STATUS OPEN / CLOSED
Q-001		Site Walk	8/8/2019	Is the contractor able to use HCC wifi for the system?	closed
	<b>AEG/HCC</b>			No, contractor will have to provide dedicated wifi for this project.	
Q-002		Site Walk	8/8/2019	Are you able to identify which IDF's are interconnected via conduit? Is this noted on the dwg drawings?	closed
	<b>AEG/HCC</b>			No	
Q-003		Site Walk	8/8/2019	Do we need to install a hardkey lock on each Timelox-type of lock?	closed
	<b>AEG/HCC</b>			No	
Q-004		Site Walk	8/8/2019	Do you want a PTZ camera on the Ballroom foyer?	closed
	<b>AEG/HCC</b>			As a design build project, HCC is open to all options that include alternative equipment, methods, materials or designs that address the scope of work. If the contractor includes alternative designs, equipment, methods and materials the contractor shall specify the advantages and disadvantages of the proposed alternative.	
Q-005		Site Walk	8/8/2019	Does the contractor have to run their own fiber?	closed
	<b>AEG/HCC</b>			Yes	
Q-006		Security Resources Pacific, Inc.	8/16/2019	Although the RFP is a Design Build proposal 30% of the evaluation is based on a cost proposal. Without more detailed minimum specifications the cost between contractors will vary greatly. The lowest cost solution may not be the best solution for you. How will the equipment specified be compared between offers? Without minimum requirements how can the offers be compared against each other and how can any of them be deemed unresponsive or not meeting your requirements?	closed
	<b>AEG/HCC</b>			Refer to section 4.4 of RFP for evaluation criteria. It is to the advantage of the contractor to fully explain the advantages and disadvantages of their proposal.	
Q-007		Security Resources Pacific, Inc.	8/16/2019	System Integration: The design build calls for seamless integration there are many levels of integration can you elaborate on the minimum functionality you are seeking? Many different systems provide different levels of integration and vary greatly in their system costs.	closed
	<b>AEG/HCC</b>			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-008		Security Resources Pacific, Inc.	8/16/2019	Cameras Mini Dome: you have a 360 degree multi sensor camera specified for the elevator cabs. Multi sensor cameras usually cannot be referred to as a mini dome due to their size. Traditionally a single sensor vandal resistant camera that can provide a full view of the elevator would be utilized here. Can we utilize the industry standard or do we need to use a multi sensor camera in this application?	closed
	<b>AEG/HCC</b>			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	

Q-009		Security Resources Pacific, Inc.	8/16/2019	Interior PTZ Cameras: Can you provide a minimum specification for the PTZ? Minimum specifications such as min resolution (in megapixels), whether it is a dome style camera, Wide dynamic range, infrared lighting capable, maximum frames per second. Without a minimum then the lowest bidder has a wide latitude to put in the most basic camera and still meet your specification.	closed
	<b>AEG/HCC</b>			<b>HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-010		Security Resources Pacific, Inc.	8/16/2019	External PTZ Cameras: Same as internal PTZ can you provide minimum specifications on the requirements for this camera?	closed
	<b>AEG/HCC</b>			<b>HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-011		Security Resources Pacific, Inc.	8/16/2019	Are the cameras going to integrate with any of the State of Hawaii systems or be paid from State funding? If so are the cameras required to be from manufacturers or countries not banned by federal executive order?	closed
	<b>AEG/HCC</b>			<b>No, cameras will not integrate with any other State of Hawaii systems. Will be issued from State funding. Yes, cameras required to be from manufacturers or countries not banned by Federal executive order.</b>	
Q-012		Security Resources Pacific, Inc.	8/16/2019	Software: There is very little detail on the Video software can you provide minimum specifications or features desired from the system software? Again without a minimum specification it will be difficult to determine if the lowest cost system meets your needs and which system to go with.	closed
	<b>AEG/HCC</b>			<b>HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-013		Security Resources Pacific, Inc.	8/16/2019	Seamless integration is required but integration functionality is not specified. Can you provide any of the functionality you require as part of the integration?	closed
	<b>AEG/HCC</b>			<b>HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-014		Security Resources Pacific, Inc.	8/16/2019	Console: During the precon walk it was discussed that the equipment will be part of the existing racks and console equipment. The only additional equipment discussed to be added to the console display was the addition of two monitors. Is any other console design expected other than the addition of the two monitors?	closed
	<b>AEG/HCC</b>			<b>All monitors in Security base will be replaced. Provide recommendation for number of monitors that will maximize views of system. 2 additional monitors and workstation for the Director of Security and Security Manager offices (outside Security Base).</b>	
Q-015		Security Resources Pacific, Inc.	8/16/2019	Network Video Recorder: the NVR has no minimum specification can you provide the minimum specification? What resolution, how many frames per second, how many cameras do you want to be able to record, continuous recording vs. motion based recording are just some of the minimum requirements that would be a base to work from.	closed
	<b>AEG/HCC</b>			<b>HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-016		Security Resources Pacific, Inc.	8/16/2019	Based on the walk the existing timelox locks are stand alone and it is requested that they be converted to online locks. During the walk it was discussed that these would be wireless and no cable would be pulled to these doors. Is it a requirement that doors be controlled by the same access control software as the hardwired doors? And is it a requirement that they be wireless with no cable pulls to these doors?	closed
	<b>AEG/HCC</b>			<b>It is desired to have battery operated locks that are controlled by Wifi and ideally would utilize same access control software as hardwired doors. Contractor is able to utilize existing conduit for hardwire doors. HCC is open to all options, provide recommendations and specify advantages and disadvantages.</b>	
Q-017		Security Resources Pacific, Inc.	8/16/2019	The specification calls for the ability for the doors to be locked down from a system generated event or manual operation. Is it a requirement that the wireless doors be able to be locked down from the access control system? What delay is acceptable from lockdown initiation to doors locking down for the wireless locks?	closed
	<b>AEG/HCC</b>			<b>It is desired that all wireless doors should have ability to be locked down from Access Control system. HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-018		Security Resources Pacific, Inc.	8/16/2019	Integration: Again seamless integration is required, can you provide the functionality you seek from the integration?	closed

	AEG/HCC			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-019		Security Resources Pacific, Inc.	8/16/2019	Can the lockdown be done through the system versus by killing power supply feeds? This way first responders can use their cards to access areas and escort law enforcement or other personnel? Also during the walk it was expressed that there should not be key overrides at the doors. If we kill the power to the door and there are no keys how will they get in?	closed
	AEG/HCC			It is desired that lockdown should be done through system vice killing power supply. Security should have ability to override at doors if needed. HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-020		Security Resources Pacific, Inc.	8/16/2019	Duress; Can you provide us with information on the existing duress system that needs to be integrated and any required functionality desired by the integration?	closed
	AEG/HCC			The existing duress system is a stand- alone system. We have 3 hardwired duress buttons and 4 wireless duress buttons.	
Q-021		Security Resources Pacific, Inc.	8/16/2019	To clarify the card reader range will typically be from 4" to 8" with a proximity card and typically half of that with a key fob. Is that the desired range for these card readers?	closed
	AEG/HCC			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-022		Security Resources Pacific, Inc.	8/16/2019	It looks like the access control software section was modified from the camera language. Are we supposed to be adding cameras to the software? Is the system designed to be cloud based?	closed
	AEG/HCC			No additional cameras will be added to access control software. HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-023		Security Resources Pacific, Inc.	8/16/2019	Again the seamless integration with the video system is called out here. Do you have minimum features required from the integration?	closed
	AEG/HCC			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-024		Security Resources Pacific, Inc.	8/16/2019	The design build calls for 2 monitors in the Security Management Office, but does not call for a workstation at the Security Management Office, only at Security Base. Is HCC providing the workstation to run the 2 monitors at Security Management Office?	closed
	AEG/HCC			Contractor will provide workstation to run the 2 monitors in Security Management office.	
Q-025		Security Resources Pacific, Inc.	8/16/2019	The Scope calls for 1 video workstation. How many monitors are anticipated to be run from the 1 workstation? (Page 2;1;c)	closed
	AEG/HCC			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-026		Security Resources Pacific, Inc.	8/16/2019	There is existing fiber between the IDF rooms that is not being used. Can we use existing fiber strands to help keep costs down for HCC?	closed
	AEG/HCC			Contractor will need to install new fiber for the project.	
Q-027		Security Resources Pacific, Inc.	8/16/2019	Will the question submittal period be extended to allow for more possible questions once the final map and device counts are released to us?	closed
	AEG/HCC			Yes, timeframe has been extended by 2 weeks.	
Q-028		Johnson Controls, Inc.	8/16/2019	Can you confirm per the RFP Document Section 1.5 that only the contractors present at the Pre-Proposal Conference will be allowed to bid?	closed
	AEG/HCC			Yes	
Q-029		Johnson Controls, Inc.	8/16/2019	Will winning contractor be required to perform training with HCC to rent the lifts shown in Appendix H?	closed
	AEG/HCC			Lift operators must provide current and valid certification for lift use.	

Q-030		Johnson Controls, Inc.	8/16/2019	During the Pre-Proposal Conference it was stated that 3 lowest bidders would be selected for additional review, however, in the RFP document in Section 4.4 cost is only 30% of evaluation weight. Which criteria will be used?	closed
	<b>AEG/HCC</b>			Refer to section 4.4 of RFP for evaluation criteria. It is to the advantage of the contractor to fully explain the advantages and disadvantages of their proposal.	
Q-031		Johnson Controls, Inc.	8/16/2019	Per Appendix A, Preconstruction and Repair Plan #3, is the contractor required to pull the permit with Dept. Planning and Permitting?	closed
	<b>AEG/HCC</b>			Yes	
Q-032		Johnson Controls, Inc.	8/16/2019	Per Appendix A, Project Scope of Work #4 g-1, is the intent that all Mini Dome cameras being requested are to be 360 Multisensor cameras?	closed
	<b>AEG/HCC</b>			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-033		Johnson Controls, Inc.	8/16/2019	Per Appendix A, Project Scope of Work #4 i-3, will HCC provide 120V power in a junction box with an outlet and will it be located adjacent to camera locations?	closed
	<b>AEG/HCC</b>			Contractor must provide power to cameras as needed. New power should be installed to code.	
Q-034		Johnson Controls, Inc.	8/16/2019	Per Appendix A, Project Scope of Work #4 e (software), will HCC have the proper bandwidth provided by their internet service provider for a cloud solution since this would require streaming of a very large amount of video offsite which requires upload speeds that are substantial and for a majority of end users cost prohibitive?	closed
	<b>AEG/HCC</b>			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-035		Johnson Controls, Inc.	8/16/2019	Per Appendix A, Project Scope of Work #7, are all monitors in Security office to be replaced and upgraded?	closed
	<b>AEG/HCC</b>			Yes, in both the Security base and Security Management office.	
Q-036		Johnson Controls, Inc.	8/16/2019	Per Appendix A, Project Scope of Work #9b-1, can HCC please provide their current data plan with their internet service provider so we can be sure this will be possible based on the number of high resolution cameras this system will be comprised of?	closed
	<b>AEG/HCC</b>			HCC is open to all options, provide recommendation and specify advantages and disadvantages. In your proposal indicate what the bandwidth requirements would be.	
Q-037		Johnson Controls, Inc.	8/16/2019	In Appendix A, Access Control #1c, doors need to release during fires so are you able to confirm your Fire Service provider will have relays available for access control system to integrate with?	closed
	<b>AEG/HCC</b>			Yes, Fire service provider will have relays available for access control system to integrate with.	
Q-038		Johnson Controls, Inc.	8/16/2019	In Appendix A, Access Control #4.3a, will existing access control wiring be able to be reused or is HCC requesting new wiring be run?	closed
	<b>AEG/HCC</b>			Contractors would need to install new wiring.	
Q-039		Johnson Controls, Inc.	8/16/2019	In Appendix A, Access Control #4.6b, is Proximity technology required for other systems at HCC so the card will be used for access and for example printers? If not, can the latest security card technology be used rather than proximity technology which is outdated, insecure, and easily cloned at kiosks in big box stores?	closed
	<b>AEG/HCC</b>			HCC is open to all options, provide recommendation and specify advantages and disadvantages.	
Q-040		Johnson Controls, Inc.	8/16/2019	Will HCC existing WiFi network be available to use if WiFi locks are part of the winning bidders design or will an access specific WiFi network need to be installed?	closed
	<b>AEG/HCC</b>			Contractor will have to install dedicated WIFI network.	

Q-041		Johnson Controls, Inc.	8/16/2019	Please confirm HCC will require UPS backup on all IDFs and security equipment?	closed
	<b>AEG/HCC</b>			<b>Yes on all system equipment.</b>	
Q-042		Security Resources Pacific, Inc.	11/1/2019	Badge Printer- Is there an existing one or does the bid require a new one? If new, what are the requirements- Example: Single sided or double sided, with or without lamination as well as other nuances for printers.	closed
	<b>AEG/HCC</b>			<b>Yes, please include a printer in your proposal and quote. The printer should be able to print both employee badges and card keys. At a minimum the printer should allow for single sided, laminate, color, and dye sublimation . HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-043		Security Resources Pacific, Inc.	11/1/2019	Frame rate for storage- Example: One Camera at 4MP recording at 8 IPS with 12 hours of activity. This will help the storage requirements.	closed
	<b>AEG/HCC</b>			<b>At a minimum, 30 FPS but HCC is open to all options, provide recommendation and specify advantages and disadvantages.</b>	
Q-044		Security Resources Pacific, Inc.	11/1/2019	Is the Convention Center patching holes where new cameras are located i.e. Old PTZ housings are around 18" wide whereas new PTZ's are 8-9"	closed
	<b>AEG/HCC</b>			<b>No, the contractor would be responsible for patching holes where new cameras are located.</b>	
Q-045		Security Resources Pacific, Inc.	11/4/2019	Clarification of current Cameras 40 and 41 are they still added to bid?	closed
	<b>AEG/HCC</b>			<b>No, these cameras will no longer be added to bid.</b>	
Q-046		Security Resources Pacific, Inc.	11/4/2019	Clarification of current Camera 86 on pole in Ala Wai Terrace plant bed near staircase is this to be added to bid?	closed
	<b>AEG/HCC</b>			<b>Yes, this is to be added.</b>	
Q-047		Security Resources Pacific, Inc.	11/4/2019	Clarification of current Camera outside Executive Boardroom is this to be added to bid?	closed
	<b>AEG/HCC</b>			<b>Yes, this is to be added.</b>	
Q-048		Security Resources Pacific, Inc.	11/4/2019	Clarification of current Cameras 32,34,35 inside elevators is this to be added to bid?	closed
	<b>AEG/HCC</b>			<b>Yes, these are to be added. In the final spreadsheet we did not assign them a number just added to the bottom of the list. These will be included.</b>	